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ORIGINAL**Arizona Corporation Commission
Utilities Complaint Form****Investigator:** Jenny Gomez**Phone:** <<< REDACTED >>>**Opinion Date:** 11/7/2016**Opinion Number:** 2016 - 135618**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Opposed**Closed Date:** 11/7/2016 9:01 AM**First Name:** UNKNOWN**Last Name:** UNKNOWN**Account Name:** UNKNOWN
UNKNOWN**Address:****City:****State:****Zip Code:****Company:** Arizona Public Service Company**Division:** Electric**Nature Of Opinion****Docket Number:** E-01345A-16-0036**Docket Position:** Against

Arizona Corporation Commission

Consumer Services Section

1200 W Washington

Phoenix, AZ 85007

RE: Docket No. E-01345A-16-0036

APS Application for a Permanent Rate Increase

Arizona Corporation Commission

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Please, APS rate increases have got to stop already!

Sure each time they come to you for an increase they are great at making it sound s like it's been forever since they did an increase, or the increase is so small...but it's time to look at the whole picture instead of just the puzzle pieces they put before you each time.

Suggestion: Put a limitation on how much APS is allowed to give as employee bonuses (or whatever name they give to the extra dollars certain employees periodically receive), and limit what they can contribute to various causes (such as frequently picking up the tab to sponsor events including one they call Focused Future). Every time you approve a rate increase, in a sense you are forcing ratepayers to pay for things that don't benefit them, or that they don't want to contribute to, then APS not them gets the credit.

APS is just being so sneaky with you to get more money. For example in their docket on 5/24/16 they had one of their employees, Kerri Carnes submit a petition to you. I'll bet not even half of those people that signed that letter have any clue it was going to be used to make you think they support any rate increase APS is requesting.

This time around they are asking for a total average increase of 5.7%. Did the CPI go up that much? Did ratepayers get a COLA that high? Of course not. And really, one of their justifications for needing an increase is that their property taxes went up significantly! Will home owners be getting a raise from their employers to cover their increase too or will they have to figure out a way to make ends meet by cutting expenses somewhere else to cover their increased taxes?

If they are successful in convincing you a rate increase is needed because of solar, then please at lease limit the increase to only solar customers so you don't penalize me because I don't see my landlord installing

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solar to help me avoid a higher APS bill.

Heck even 2,386 pages for their application to you is ridiculous and most likely intended to wear you out.

It's time to tell APS they need to figure out how to cut expenses, instead of raising rates/fees.

Thank You are Your Consideration,

Sorry I can't give my name

Date:	Analyst:	Investigation	
11/7/2016	Jenny Gomez	Submitted By:	Type:
		Telephone	Investigation

Noted and filed for the record in Docket Control.
